

Jay Patel

(Sr. Software QA)

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Objective:

To learn each and every time in life - conceptually, socially & give my best work with effective time management & utilize my skills, diligence, and sense of responsibility for becoming a respectable identity while meeting the goals of the organization.

- Manual Testing
- Test Management
- Technical Support
- Client Handling
- API Testing

Manual Testing Summary:

- Knowledge of SDLC and STLC
- Functional website/mobile testing
- Mobile App Testing (iOS, Android)
- Manual testing
- Cross-browsing testing
- Writing the bug reports in Jira, Mantis, Trello, Bugzilla, and Excel
- Improving product quality
- Testing, writing bug reports
- Bug reporting & tracking
- Functional testing
- Regression testing
- Integration testing
- UI testing
- Exploratory testing
- Desktop app testing
- Test management
- API Testing
- ALM tools like Team Foundation Server, QC and JIRA, Asana
- DBMS: MySQL

Technical Skills:

Operating System	Windows XP/Windows 7/8/8.1/10, Android 4.0+, iOS
Functional Testing Tool	Postman
Microsoft Office	2007,2010,2013,2016
Programming Language	HTML,PHP
Test Management And Bug Tracking Tool	Jira, Mantis, Trello, Bugzilla, and Excel
Database	MySQL, MSSQL, phpmyadmin
Client Handling Tool	Slack, Discord, Skype, Ms teams

Work Experience:

- **Elitesigma Infotech LLP (04- Sep 2017 to till now) :-**

Currently, I am working as a Senior Software Tester in **Elitesigma Infotech LLP**. I am fond of exploring and improving product quality and I have been working as a QA Analyst for approx. **4.7+ years**. Also, have Web and Mobile (Android & iOS) app testing experience.

Career Summary:

- Lead team for requirement priorities task. Worked closely with business team, designers, and software developers to understand application functionality and navigation flow
Analyzed project documentation and estimated requirements
- Responsible for software QA and Project Coordination, with emphasis on timely and bug-free delivery.
- Responsible for creating a complete bug, test plans, test data, and reporting status ensuring accurate coverage of requirements and business processes
- Generated weekly reports. Defect reports and customized summary reports. Involved in business analysis and requirement gathering
- Reviewing the project with proper functional abilities as per client aspects with on-time deliveries.

Personal Strengths:

- Positive Attitude
- Dedicated to working and curious to learn new things.

Education Summary:

Qualification	CGPA /Percentage	Board/University	Passing Year
M.C.A	6.63 CPI	G.T.U	May-2017
B.C.A	6.67 CGPA	H.N.G.U	April-2015
H.S.C (12th)	65.28 %	G.S.H.S.E.B	March-2012
S.S.C (10th)	53.23%	G.S.E.B	March-2010

Basic Personal Details:

- Father's name : Dasharathbhai Lallubhai Patel
- Date of Birth : 16/09/1994
- Gender : Male
- Nationality : Indian
- Languages Known : English, Hindi, & Gujarati.
- Permanent Address : At- Kherva, Ta- Patdi, Dist-Surendranagar
- Hobbies : Visiting new places, Listening music, Watching discovery.

Project Experience Summary:

I worked on more than 50 projects but the last 10 Major projects are as per the below.

Project# 01

Project Title	Postplanner (California, United States) https://www.postplanner.com/
Description	<p>AUTOMATED POSTS Automate your posting calendar Set your plan and forget it. Add posts in one click and fill your queue with attention-grabbing content. You don't need to worry about timing. It's automated!</p> <p>EVERGREEN POST RECYCLING Boost reach with no extra work Put your posts on recycling! Re-publish your best evergreen content automatically and reach more followers while you sleep.</p> <p>SEAMLESS CROSS-POSTING Create network-optimized content Tailor the perfect post for each network — in</p>

	<p>one go!</p> <p>You won't have to wonder how posts will look when they publish. In Post Planner, you see a live preview as you create the post!</p> <p>CONTENT CURATION</p> <p>Tap into a firehose of content</p> <p>Never run out of post ideas.</p> <p>Post Planner filters content from Facebook, Twitter, Reddit, everywhere!... and gives you the best stuff. You just need to post it.</p> <p>MEDIA LIBRARY</p> <p>Organize your branded content</p> <p>Upload and classify all your media.</p> <p>Organize your images, videos, and gifs for one-click sharing. Invite team members to collaborate.</p>
Platform/Role	Web & Mobile App (Android &iOS)
Responsibilities	<p>Manual Testing</p> <p>Requirement Analysis</p> <p>Reporting/Describing bugs</p> <p>Retesting the issues after bug fixing</p>
QA Tools	<p>Jira for Task and Bug Management</p> <p>Slack for To chat with all team members</p>

Project# 02

Project Title	TimeKeeper Bank (Richmond, California)
Description	<p>TimeKeeper is a collaborative TimeBank organization that believes everyone, regardless of economic status, should be able to store social capital and gain access to resources. TimeKeeper connect people and communities to create an abundant time exchange network that builds qualitative relationships. It is the mission of TimeKeeper LLC to provide a stable network where services and requests can be exchanged between individuals and time banking communities.</p>
Platform/Role	Web & Mobile App (Android &iOS)
Responsibilities	<p>Manual Testing</p> <p>Requirement Analysis</p> <p>Reporting/Describing bugs</p> <p>Retesting the issues after bug fixing</p>
QA Tools	<p>Mentis for Task and Bug Management</p> <p>Skype for To chat with all team members</p>

Project# 03

Project Title	Currency Alliance (Spain) https://www.currencyalliance.com/
Description	Currency Alliance is a smart, simple, cost-cutting SaaS solution, designed to be the ultimate tool for Loyalty Managers in executing their day-to-day business. It plugs effortlessly into your existing loyalty management platform for real-time processing via an API to manage the incremental business. All information can be accessed and managed via the online portal.
Platform	Web
Responsibilities	API Testing Manual Testing Reporting/Describing bugs Retesting the issues after bug fixing
QA Tools	Jira for Task and Bug Management Slack for To chat with all team members

Project# 04

Project Title	Eyewa (Dubai) https://eyewa.com/us-en
Description	It is a shopping website for sunglasses and related products
Platform	Web
Responsibilities	We have tested it in two languages, English and Arabic. Manual Testing Reporting/Describing bugs Retesting the issues after bug fixing
QA Tools	Excel for Task and Bug Management Skype for To chat with all team members

Project# 05

Project Title	YouFit GYMS (Florida, United States) https://www.youfit.com/
Description	Youfit Health Clubs is a gym that's about one thing only: You. Youfit not only offers affordable gym memberships and state-of-the-art facilities but is dedicated to helping our members get the most out of life!
Platform	Web

Responsibilities	<p>Testing if any new functionality has been added</p> <p>Run a query to find the club and reproduce the issue to the member inside it.</p> <p>Manual Testing</p> <p>Reporting/Describing bugs</p> <p>Retesting the issues after bug fixing</p>
QA Tools	<p>MSSQL for Database</p> <p>Jira for Task and Bug Management</p> <p>Slack for To chat with all team members</p>

Project# 06

Project Title	<p>Online Video Converter</p> <p>https://vidconverteronline.com/</p>
Description	<p>Vidconverteronline.com (VCO) is a free online media conversion web application that allows you to convert any video link or file to various formats without the need to install any software on your computer. VCO is fully compatible with all modern browsers and has been touted online as the best online video conversion utility as it offers high quality and super fast conversions to many audio (.mp3 .aac .ogg .wma .m4a .flac .wav) and video (.mp4 .avi .mpg .mov .wmv .flv .m4v .webm .mkv .3gp) formats. A wide range of online video portals are supported, including YouTube and Vimeo.</p>
Platform	Web
Responsibilities	<p>Manual Testing</p> <p>Reporting/Describing bugs</p> <p>Retesting the issues after bug fixing</p>
QA Tools	Excel for Task and Bug Management

Project# 07

Project Title	<p>Remotepc (California, United States)</p> <p>https://www.remotepc.com/</p>
Description	<p>Remote access solutions like RemotePC make it possible to access your office or home computer from anywhere, with Internet connectivity. Once you have established a remote connection, you can see the remote desktop as it is when you use it in person.</p> <p>With remote access configured on your computers, you can log in to your desktop to</p>

	access files, use applications from anywhere. Play media files, print documents, transfer files to and from the computer, phone, or tablet you are remotely accessing from. This is helpful for telecommuters, individuals who work from home, or in situations like the current pandemic where many are unable to travel to work.
Platform	Web Windows, Mac Application iOS and Android Application
Responsibilities	Manual Testing Reporting/Describing bugs Retesting the issues after bug fixing
QA Tools	Trello for Task and Bug Management Slack for To chat with all team members

Project# 08

Project Title	Shufflrr (Florida, United States) https://shufflrr.com/
Description	<p>Presentation Management Presentation Management is a better content management and the best way to tell your company's story. Shufflrr keeps your messaging, branding, images, data, and more synchronized throughout your business's presentation library.</p> <p>Content is easier to find, easier to reuse, and easier to track. Shufflrr makes it easier to put together new presentations.</p> <p>Present Live Changes the Slide and Presentation Management Realm Our clients are maximizing content productivity with reuse and version-controlled slide update propagation. Now, they can present dynamic and compelling sales and marketing presentations from home. Shufflrr, the leader in presentation management, is the first slide and presentation management platform to adapt to COVID-19 with new technical requirements.</p>
Platform	Web Windows, Mac Application iPad
Responsibilities	Manual Testing

	Run the test cases Reporting/Describing bugs Retesting the issues after bug fixing
QA Tools	Excel for Task and Bug Management Skype for To chat with all team members

Project# 09

Project Title	Buzzed (Dubai)
Description	Our technology platform connects customers, restaurant partners, and delivery partners, serving their multiple needs. Customers use our platform to search and discover restaurants, read and write customer-generated reviews, view and upload photos, order food delivery, book a table and make payments while dining out at restaurants. On the other hand, we provide restaurant partners with industry-specific marketing tools which enable them to engage and acquire customers to grow their business while also providing a reliable and efficient last-mile delivery service. We also operate a one-stop procurement solution, Hyper pure, which supplies high-quality ingredients and kitchen products to restaurant partners. We also provide our delivery partners with transparent and flexible earning opportunities.
Platform	Android Application
Responsibilities	Manual Testing Reporting/Describing bugs Retesting the issues after bug fixing
QA Tools	Excel for Task and Bug Management Skype for To chat with all team members

Project# 10

Project Title	Joinsmallcircle (Shanghai China) https://joinsmallcircle.com/
Description	<p>Chat, Rewards, and Services with friends, stores, and brands</p> <p>Your chats, your data, your privacy your business</p> <p>SmallCircle chats are encrypted. We deliver your message, but we do not collect data to analyze your messaging behavior. Your data, your behavior, is your business, not ours.</p> <p>1:1 Service & Shopping</p> <p>Your favorite brands offer 1:1 personal shopping experiences over SmallCircle. In need of service? Engage customer support through SmallCircle.</p> <p>Loyalty Rewards & Cards</p> <p>Local businesses and large brands offer loyalty programs for their regular customers by scanning your digital loyalty cards. You can also add your offline loyalty cards.</p>
Platform	Web iOS and Android Application
Responsibilities	Manual Testing Reporting/Describing bugs Retesting the issues after bug fixing
QA Tools	Excel for Task and Bug Management Skype for To chat with all team members